

Tier 3 FAQs

Pools –

1. Would there be a discount for membership dues if the pools are closed?
Membership dues will remain the same.
2. How long will the pool closure last?
We do not currently have a set date to reopen the pools. We are working with Infection Control through Swedish Hospital prior to reopening areas in the facility.
3. Will one-on-one sessions in the pool still be available?
Please reach out to your personal trainer.
4. Are there going to be virtual pool classes?
No.

Locker Rooms –

1. Where can I store my belongings? How safe is it?
We have designated areas in the lobby area to hang your coats and belongings, as well as a coat rack on the fitness floor. The lobby area is under video surveillance at all times. Please keep your valuables with you at all times or leave them at home. Galter LifeCenter is not liable for any lost or stolen items.
2. I still pay for my rental locker. Will I be able to use it during this time?
Personal rental lockers are still be available for use.
3. Can I work out in my street clothes?
Street shoes are not allowed on the fitness floor.
4. Can I use the locker rooms to change only? Where can I change?
We advise you to come into the facility ready to go; however, you are able to use bathroom stalls to quickly change.

Other FAQs –

1. How is the Thanksgiving schedule affected?
All in-person classes are cancelled. Sign up for a Facility Visit on the My Wellness portal.
2. I don't want to cancel my membership, how long can I place it on hold? Will the fee be waived?
The hold fee is \$10 monthly and it will be waived for the month of December only.
3. Are Integrative Therapy sessions going to be available?
Acupuncture and massage appointments will be available, but we are currently not offering Watsu sessions.
4. Will the capacity decrease on the fitness floor?
Capacity will remain the same at 25%. We have increased the number of facility visits to 40 people per appointment time due to the pool closure and class cancellations.
5. Will the live land classes be converted to virtual classes?
Many in-person and hybrid classes are now offered virtually. Please check the class schedule for changes.