

Galter LifeCenter – Frequently Asked Questions

- ***When are the hot tubs / sauna / steam rooms going to open?***
 - We are following facility guidelines published by the State of Illinois. Our region (Cook County – Chicago) is currently in Phase 4. The Phase 4 Guidelines for swimming facilities state “saunas, hot tubs, spas, whirlpools, and steam rooms should be closed at this time”. When our region reaches Phase 5, these guidelines and our policies regarding saunas, hot tubs, steam rooms, and whirlpools will be reevaluated.
 - More information on the Illinois Department of Public Health (IDPH) Swimming Facility Guidelines may be found at [here](#)>
- ***How long will you require reservations?***
 - We will require facility reservations until the State of Illinois no longer limits the capacity of health clubs and fitness centers.
- ***When are you going to start swim lessons / aquatics classes for kids?***
 - We are considering offering small group Aquababies classes in late spring. Enrollment will be limited.
 - Other Children’s Aquatic classes and private swim lessons may begin in the summer.
- ***When is the parking lot going to open?***
 - The Galter LifeCenter gated member parking lot is currently being used to support Swedish Hospital’s efforts to combat the virus. We anticipate re-opening the parking lot toward the end of the summer.
- ***Are Galter LifeCenter employees vaccinated? How many GLC employees are vaccinated?***
 - All Galter LifeCenter employees have had the opportunity to be vaccinated. It is their individual choice to accept this opportunity and is not a requirement of employment. All Galter LifeCenter staff are protected under HIPAA and are not required to divulge their vaccination status with anyone.
- ***Are you keeping track of which members are vaccinated?***
 - No. Vaccination status is protected under HIPAA.
- ***Now that more people are getting vaccinated, are you changing any policies / procedures?***
 - Any changes to our policies / procedures are in response to the IDPH and City of Chicago guidance.
- ***Will you be adding more classes?***
 - As more people return to Galter LifeCenter, we will add more classes.
 - In accordance with IDPH guidance, we have increased class capacities. Class sizes are dependent upon class location. IDPH indicates that indoor fitness classes must be limited to 20 participants or 50% capacity of the studio / pool.
- ***When will the track open for running?***
 - Currently, the one lane of the track is open for walking only. When our region reaches Phase 5 of the Restore Illinois plan, we will reevaluate our current policy.
- ***When will the KidCenter reopen?***
 - We anticipate reopening the KidCenter in fall 2021.