

## **Galter LifeCenter East Pool Frequently Asked Questions**

### **Why is the East Pool cooler than normal?**

The boiler for the East Pool needs to be replaced. This does not affect the temperature of the East Whirlpool nor the East Therapy Pool, as they have separate heating units.

### **When will the new boiler arrive?**

An order for a new boiler has been placed, but it will take at least six weeks to arrive as it being shipped internationally. It will take another week to install. Leadership is hoping for the project to be completed by early-to-mid February.

### **Can members still use the East Pool?**

Yes, the East Pool is still open for lane reservation. Please note the East Pool temperature will be 81-83 degrees until the boiler is replaced.

### **Can members still use the East Whirlpool?**

Yes, the East Whirlpool is not affected by this.

### **What about the classes that take place in the East Pool?**

AAE and Aqua Yoga have been temporarily moved to the West Pool until the project is complete. Capacity for these classes is 40 participants.

Aqua Pilates has been moved to the East Therapy Pool with a capacity of 5 participants.

### **Will Private Swim Lessons continue during this time?**

Yes, however, we are not taking any new Private Swim Lesson clients until the project is complete.

### **Will fee-based group Aquatic Programming continue during this time?**

Aquababies, Holas y Burbujas and Adult-Learn-to-Swim 1 will begin a new, 10-week session in January. Aquababies and Holas y Burbujas will be held in the East Therapy Pool. Adult Learn-to-Swim 1 will be held in the West Pool. Learn-to-Swim and Adult Learn-to-Swim 2 will be delayed until the project is complete.

### **I want to put my membership on hold. What are my options?**

Contact the Membership Office at 773-878-9936, ext. 7308 or [membership@schosp.org](mailto:membership@schosp.org).

